# Welcome

Thank you for selecting our dental healthcare team! We will strive to provide you with the best possible dental care. To help us meet all your dental healthcare needs, please fill out this form completely in ink. If you have any questions or need assistance, please ask us - we will be happy to help.

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### Important Dental Insurance Information for Our Patients

Understanding dental insurance coverage can be quite challenging. Our goal is to assist in maximizing your benefits. We care for patients from many different companies. Each company pays an insurance premium for specific coverage that fits the company budget. Each plan is slightly different in it covered services. We encourage you to become familiar with your policy exclusions, deductibles and required co-payments.

#### Our Courtesy Service to You Includes:

- Filing your insurance within 24 hours of your visit and requesting payment of your benefits to our office.
- 2. Electronically filling your insurance for short turnaround.
- Researching the information on your dental insurance card to advise you of the benefits available to you.
- 4. Re-filling your insurance a second time within 60 days
- Following the American Dental Association guidelines for coding procedures and filing insurance.

## Our Expectations of You as Owner of the Policy

- 1. Payment of fees not covered by your insurance plan at the time the service is delivered.
- 2. Understanding that the insurance policy belongs to you and we have no leverage to obtain payment from your insurance carrier.
- Realizing that dental insurance policies restrict payment for some services, use restricted fee schedules (called Usual and Customary Rates) and exclude some procedures based on the premium paid for insurance, not on our fees or recommended treatment.

Dr. Cox likes to do minimal invasive dentistry. He prefers to save as much tooth structure as possible and place materials that have similar strengths and esthetics as your natural dentition.

Some insurance companies do not cover these restorations as advertised in their plans. Therefore, we have to appeal these claims.

We make it our policy to submit all the information needed to the insurance company to receive payment on crowns, onlays and composite restorations. Sometimes unfortunately the insurance company will not pay on these procedures.

We would like you, as the patient, to be aware of this and in such a case that the restoration placed is not covered or denied that the final responsibility for payment is yours and not the insurance company.

- Taking responsibility for payment if the insurance company does not pay our office within 75 days.
- 5. Keeping our office informed of any changes in your insurance coverage.

Thank you for your cooperation with your dental insurance coverage.

Please sign the space below and have your insurance card ready for us to copy for our files.

I hereby authorize Dr. Cox to release to	o my insurance company, information acquired in
the course of my dental care. I hereby authoriz	e benefits to be paid directly to Dr. Cox. I
understand that I am responsible for any unpaid	d balance.
Signature of Patient/Parent or Guardian	Date

# Patient Acknowledgment of Receipt of Privacy Practices Notice

e's Notice of Privacy Practices explaining:  ow this office will use and disclose my protected health information.	
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y privacy rights with regard to my protected health information.	
is office's obligations concerning the use and disclosure of my protected health information.	
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estand that if I have any questions or complaints, I may contact:	
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This product is designed to provide accurate and authoritative information. However, it is not a substitute for legal advice and does not provide legal opinions on any specific facts or services. The information is provided with the understanding that any person or entity involved in creating, producing or distributing this product is not liable for any damages arising out of the use or inability to use this product. You are urged to consult an attorney concerning your particular situation and any specific questions or concerns you may have.

# **Authorization, Release and Agreement to Pay For Services Rendered**

Please read then Initial Below and sign a	nd date the bottom:
	ry R. Cox to release any information including the or examination rendered to me during the period of /or other health practitioners.
I authorize and hereby request my R. Cox.	insurance company to pay directly to the Dr. Gregory
•	t carrier may pay less than the actual bill for services, ment of all services rendered by Cox Family Dental of my dependents.
I agree to pay all expenses of colle fees, if such are incurred.	ction, including court costs and reasonable attorney
I agree to pay a \$35.00 service cha financial institution.	arge per check on any check that is returned from my
	count current may result in Dr. Gregory R. Cox being dental emergencies or where there is pre-payment
I understand that to schedule appoint deposit to book the appointment. (Deposit a	intments for restorative treatment I need to pay a amount depends on type of appointment)
I understand that there is a <b>24</b> hour policy and in the event I do not give enough	change/reschedule policy and a <b>48</b> hour cancellation in time I will lose all or part of my deposit.
Signature of Patient, or Parent/Guardian	Date
Signature of Witness	 Date

Cox Family Dental and Orthodontics 410 Chatham Square Office Park, Fredericksburg, Va. 22405